



Quick Guide to hoopla

Getting started with free eBooks,
eComics, eAudiobooks, eVideos and
Music from hoopla



Not a library member? Join online at
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Looking for more?

We've got lots of great free online resources.
Talk to a library staff member or visit
www.melvillecity.com.au/elibrary



hoopla

eBooks, eComics, eAudiobooks,
eVideos and Music

Step 1: Getting Started

You'll need your library card number, PIN and email address.

- **On your mobile device:**

Go to the App Store or Google Play Store and install the free hoopla app onto your device. Once installed, open the app and tap **Don't have an account? Sign Up**.

- **On your computer:**

Visit www.hoopladigital.com.au and click **GET STARTED**.

Step 2: Create Your Account

Enter your email address and chosen password, then tap or click **Next**. To choose your library, enter "City of Melville" into the search field and then select **City of Melville Libraries**.

Follow the prompts to finish creating your account. You'll need to accept hoopla's terms and conditions and privacy policy, and consent to allow hoopla to verify and store your information.

Step 3: Find Books, Music, Movies and More

Search, browse and discover. Borrow up to four titles per month.

Step 4: Borrow or Reserve

To borrow your chosen title, select its image and then tap or click **Borrow** to confirm. Be aware of your data allowance when downloading or streaming eVideos.

Looking for more information?

For support, visit www.hoopladigital.com.au/help

Phone us on **08 9364 0115** or [email library@melville.wa.gov.au](mailto:library@melville.wa.gov.au)



FAQs

Frequently Asked Questions about hoopla

How many titles can I borrow?

With hoopla, you can borrow up to four titles per calendar month. One borrow is:

- One eBook, eComic or eAudiobook
- One film or one episode of a TV series
- One music album

You can watch, read, or listen to each title as often as you like during its borrowing period.

How long is the borrowing period?

The loan time depends on the format you are borrowing:

- **21 days:** eBooks, eComics and eAudiobooks
- **7 days:** Music
- **3 days:** Movies and TV episodes.

Can I watch hoopla films and TV series on my television?

Yes, you can stream hoopla videos to your television using some streaming devices such as Apple TV and Chromecast.

How many titles can I reserve?

There's no need to reserve titles on hoopla, everything is available instantly with no waitlists.

What happens to the title at the end of the loan period?

Once the loan period is up, your title will automatically expire.

FAQs continued

More frequently Asked Questions
about hoopla

Do I need to create a hoopla account?

Yes, you will need to provide your email address and create an account the first time you sign in.

Notes

Add your own

